

# TheWorxHub™ for Healthcare

## Software for Smarter Operations



**No matter what type of healthcare organization, the goal is to deliver exceptional patient care while promoting standards focused on quality and safety. But how can you help fulfill that with the ever-changing compliance requirements and a lack of resources and time? With TheWorxHub™ by Dude Solutions, you can own your healthcare operations with easy-to-use tools for tracking maintenance, planning for the future and creating a high-quality Environment of Care.**

**Better communication, better tracking and better work – all in one hub.**

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### How does it work?

TheWorxHub is a cloud-based solution to help you prioritize, manage and ensure completion of compliance-related maintenance and much more. With our software, you can more efficiently manage everything that your operational team comes into contact with, including work orders, assets, compliance tasks, preventive maintenance, inventory and security rounds. TheWorxHub also offers mobile capabilities to ensure it's easily accessible when and where you need it.



## Key Benefits



**Simplify the day-to-day.** Give your team anytime, anywhere access to the information and tools they need to do their jobs on our cloud-based platform. Manage all work orders, assets and maintenance activity in one central location with improved communication.



**Know what to do.** Eliminate paper and digitize work orders to make your team’s jobs easier and more streamlined with request automation, inventory management and work order prioritization.



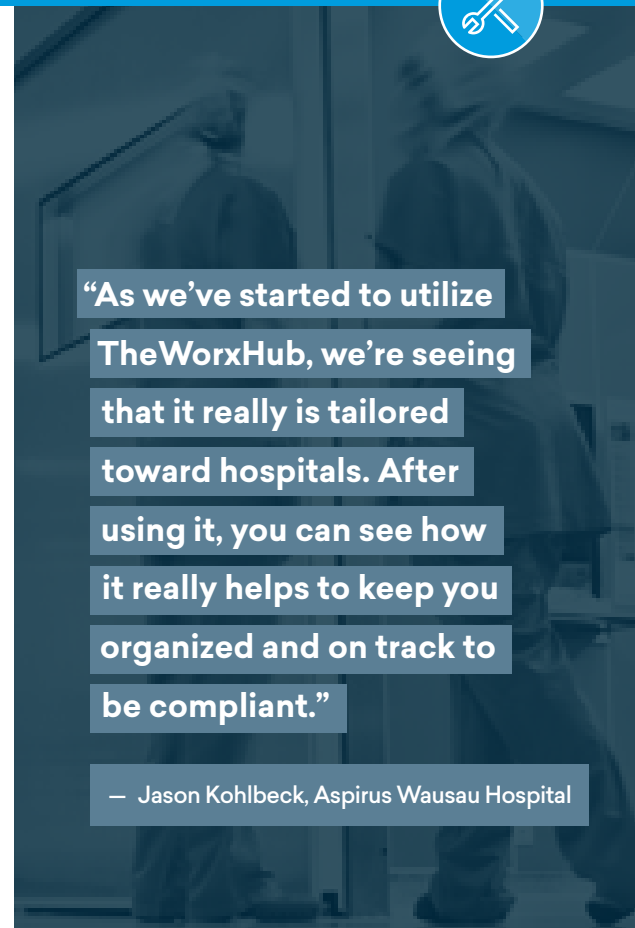
**Extend the life of your assets.** Adopt proactive maintenance workflows with PM and scheduled work orders so you prevent problems before they occur.



**Predict the future.** See the current state of your operations and develop a plan for the future. Drive decision-making with configurable data analysis and built-in reports from a central dashboard.



**Go mobile.** Our user-friendly web application goes with you wherever you’re needed (desktop or mobile), is optimized for all screen sizes, and is available on iOS and Android devices.



“As we’ve started to utilize TheWorxHub, we’re seeing that it really is tailored toward hospitals. After using it, you can see how it really helps to keep you organized and on track to be compliant.”

— Jason Kohlbeck, Aspirus Wausau Hospital

## Product Features

### Workflow Management

- > Work order request management
- > Location/asset-based work orders
- > PM scheduling
- > Work order prioritization
- > Multi-departmental project management

### Compliance & Environment of Care Rounding

- > A single deficiency-specific dashboard to improve communication between safety committees and maintenance
- > Tracking for compliance-related tasks and EOC rounding
- > Updated compliance codes (NFPA & The Joint Commission)
- > Risk assessments for assets
- > Automated work orders and notifications from deficiencies
- > Mock survey tools and templates for rounding

### Reporting & Analysis

- > Customizable, dynamic business intelligence visualization tool
- > Predefined dashboard with KPIs, reports and charts
- > Budget tracking based on historic data and projections
- > Print/export to Excel or create PDF for reporting

### Mobile Capabilities

- > Supported on any iOS and Android device (see version requirements)
- > Mobile barcode scanning
- > Screen size optimization
- > Create, edit and close work orders on the go
- > Mobile work timer



## TheWorxHub Suite

Dude Solutions offers a full suite of software applications to support all of your needs. Our connected ecosystem allows for seamless integration and workflow between each module.

### MAINTENANCE

Manage preventive maintenance, asset management and all requests within your Environment of Care

### SURVEYS & INSPECTIONS

Ensure a safe and healthy environment by easily scheduling surveys and inspections for fire and life safety

### PO & INVENTORY

More efficiently manage the usage and ordering of on-hand inventory

### HOUSEKEEPING

Automate the documentation of housekeeping tasks and streamline the QA process

### CAPITAL PLANNING

Protect your current budget, forecast life cycle and more to create an attainable capital plan

### SECURITY

Detailed security rounding, incident reporting and a dashboard to better track security

### WORXIQ

Enterprise solution with a visual, customizable dashboard for analytics on daily work (across sites), as well as industry-wide benchmarks

### TECHNOLOGY

IT help desk support, including request management and asset inventory

### SPACE MANAGEMENT

Bring your facilities to life and streamline work with visual interior maps, space utilization tools and configurable layers for compliance information

## Product Pricing

### THEWORXHUB CORE

Annual subscription

- > Full cloud-based solution (see Features section)
- > Workflow management
- > Compliance tracking
- > Asset management
- > Reporting and analysis
- > Mobile app
- > Barcoding for assets
- > Surveys & Inspections
- > Single Sign-On integration

### THEWORXHUB PROFESSIONAL

Annual subscription

- > All TWH Core features
- > Space Management module

### ADD-ONS

Additional fee  
(per feature)

- > Capital planning
- > Consulting services, including asset data gathering, PM setup and more
- > Facility condition assessment
- > Housekeeping
- > IT Services
- > WorxIQ



## Technical Requirements

We suggest the latest version of all browsers and mobile operating systems (OS) for the best experience. Please consult with your IT department to ensure that all browsers are up to date and capable of supporting TheWorxHub.

### INTERNET BROWSER

Latest versions are recommended

- › Google Chrome
- › Internet Explorer 11
- › Microsoft Edge
- › Mozilla Firefox
- › Safari (Mac OS)

### MOBILE OS

- › Android 4.4+
- › iOS 9.0+

### BARCODE SCANNING

- › Camera-based scanning requires a rear-facing camera
- › Bluetooth barcode scanners require support for 2D barcodes if using QR codes

### DISPLAY RESOLUTION

- › Desktop displays should be a minimum of 1024x768



## Client Support Services

All Dude Solutions clients have access to our Legendary Ongoing Support to ensure you get the most out of our healthcare solutions. In addition, you can elect on-site, healthcare-specific services to expedite the implementation process.

<b>Legendary Ongoing Support</b> <i>Cost: Included</i>	<ul style="list-style-type: none"> <li>› All Dude Solutions clients have a dedicated Client Success team member assigned to them so support continues even after implementation</li> <li>› Reach support via phone, email or chat for immediate answers</li> </ul>
<b>Implementation Support</b> <i>Cost: Included</i>	<ul style="list-style-type: none"> <li>› System configuration and planning</li> <li>› Project plan to drive timely and effective implementation</li> <li>› Interactive group trainings</li> </ul>
<b>Professional Services</b> <i>Cost: Additional one-time fee</i>	<ul style="list-style-type: none"> <li>› On-site, hands-on training</li> <li>› Basic to advanced asset data gathering and barcoding</li> <li>› Facility condition assessment, including on-site data services, review and import</li> <li>› Preventive maintenance setup and configuration for critical and non-critical assets</li> </ul>

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## ABOUT DUDE SOLUTIONS

Dude Solutions is a leading provider of operations management software to healthcare organizations, from hospital systems to individual sites. We combine innovative, user-friendly technology with the world's smartest operations engine, empowering operations leaders to transform the most important places in our lives. Today, 1,600 healthcare organizations use TheWorxHub to manage maintenance, assets, compliance, security, energy, IT and more. For more information, please visit [dudesolutions.com](https://dudesolutions.com).