

# TheWorxHub™ for Senior Living

## Software for Smarter Operations



**No matter what type of senior living community, the goal is to deliver an exceptional resident experience while promoting standards focused on health and safety. But how can you fulfill that with the ever-changing compliance requirements and a lack of resources and time? With TheWorxHub™, you can own your operations with easy-to-use tools for tracking maintenance (as well as housekeeping, transportation, security and more), planning for the future and achieving higher resident satisfaction.**

**Better communication, better tracking and better work – all in one hub.**

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### How does it work?

TheWorxHub is a cloud-based solution to help you prioritize, manage and ensure completion of compliance-related maintenance and much more. With our software, you can more efficiently manage everything that your operational team comes into contact with, including work orders, assets, compliance tasks, preventive maintenance, inventory and security rounds. TheWorxHub also offers mobile capabilities to ensure it's easily accessible when and where you need it.



## Key Benefits



**Simplify the day-to-day.** Give your team anytime, anywhere access to the information and tools they need to do their jobs on our cloud-based platform. Manage all work orders, assets and maintenance activity in one central location with improved communication.



**Know what to do.** Eliminate paper and digitize work orders to make your team's jobs easier and more streamlined with request automation, inventory management and work order prioritization.



**Extend the life of your assets.** Adopt proactive maintenance workflows with PM and scheduled work orders so you prevent problems before they occur.



**Predict the future.** See the current state of your operations and develop a plan for the future. Drive decision-making with configurable data analysis and built-in reports from a central dashboard.



**Go mobile.** Our user-friendly web application goes with you wherever you're needed (desktop or mobile), is optimized for all screen sizes, and is available on iOS and Android devices.

**“Technicians can access the information they want a lot faster than they have ever been able to in the past. It has made my existing staff more efficient.”**

— Casey Jones, Presbyterian Senior Living

## Product Features

### Workflow Management

- > Work order request management
- > Location/asset-based work orders
- > PM scheduling

### Compliance & Environment of Care Rounding

- > A single deficiency-specific dashboard to improve communication between safety committees and maintenance
- > Tracking for compliance-related tasks and EOC rounding
- > Updated compliance codes (NFPA & The Joint Commission)

### Reporting & Analysis

- > Customizable, dynamic business intelligence visualization tool
- > Predefined dashboard with KPIs, reports and charts
- > Budget tracking based on historic data and projections
- > Print/export to Excel or create PDF for reporting

### Mobile Capabilities

- > Supported on any iOS and Android device (see version requirements)
- > Mobile barcode scanning
- > Screen size optimization
- > Create, edit and close work orders on the go
- > Mobile work timer



## TheWorxHub Suite

Dude Solutions offers a full suite of software applications to support all of your needs. Our connected ecosystem allows for seamless integration and workflow between each module.

### MAINTENANCE

Manage preventive maintenance, asset management and all resident and staff requests from one place

### SURVEYS & INSPECTIONS

Ensure a safe and healthy environment by easily scheduling surveys and inspections for fire and life safety

### PO & INVENTORY

More efficiently manage the usage and ordering of on-hand inventory

### HOUSEKEEPING

Automate the documentation of housekeeping tasks and streamline the QA process

### TRANSPORTATION

Streamline your transportation management, including trips, drivers and fleets

### ROOM BOOKINGS

Organize your events from room bookings to attendees to catering

### CAPITAL PLANNING

Protect your current budget, forecast life cycle and more to create an attainable capital plan

### SECURITY

Detailed security rounding, incident reporting and a dashboard to better track security

### WORXIQ

Enterprise solution with a visual, customizable dashboard for analytics on daily work (across sites), as well as industry-wide benchmarks

### TECHNOLOGY

IT help desk support, including request management and asset inventory

### SPACE MANAGMENT

Bring your facilities to life and streamline work with visual interior maps, space utilization tools and configurable layers for compliance information

## Product Pricing

### THEWORXHUB CORE

#### Annual subscription

- › Full cloud-based solution (see Features section)
- › Workflow management
- › Compliance tracking
- › Asset management
- › Reporting and analysis
- › Mobile app
- › Barcoding for assets
- › Space Management

### THEWORXHUB PROFESSIONAL

#### Annual subscription

- › All TWH Core features
- › Housekeeping module
- › Surveys & Inspections module

### ADD-ONS

#### Additional fee (per feature)

- › Integrations (Single Sign-On, resident portals, etc.)
- › Capital planning
- › Consulting services, including asset data gathering, PM setup and more
- › Facility condition assessment
- › Transportation
- › Room Bookings
- › Security Rounds
- › IT Services
- › WorxIQ Analytics



## Technical Requirements

We suggest the latest version of all browsers and mobile operating systems (OS) for the best experience. Please consult with your IT department to ensure that all browsers are up to date and capable of supporting TheWorxHub.

### INTERNET BROWSER

Latest versions are recommended

- › Google Chrome
- › Internet Explorer 11
- › Microsoft Edge
- › Mozilla Firefox
- › Safari (Mac OS)

### MOBILE OS

- › Android 4.4+
- › iOS 9.0+

### BARCODE SCANNING

- › Camera-based scanning requires a rear-facing camera
- › Bluetooth barcode scanners require support for 2D barcodes if using QR codes

### DISPLAY RESOLUTION

- › Desktop displays should be a minimum of 1024x768



## Implementation Information

All Dude Solutions clients have our support, starting with implementation. A client engagement team member will support you with a call to outline your objectives and guide you through every step of the process. And, our support doesn't stop there. As a client, you'll have our Legendary Support Team on your side to ensure you get the most out of our solutions. From initial installation to your first work order and beyond, we've got you covered through everything.

### Legendary Support Team

*Cost: Included*

- › All Dude Solutions clients have unlimited access to our Legendary Support Team
- › Reach support via phone, email or chat for immediate answers

### Implementation support

*Cost: Included*

- › One-on-one implementation consultation with your client engagement team member
- › Orientation call to establish objectives and answer questions
- › Unlimited interactive instructor led online classes
- › Project collaboration tool for implementation management

### Professional Services

*Cost: Additional one-time fee*

- › On-site, hands-on training
- › Basic to advanced data gathering and barcoding
- › Facility condition assessment, including on-site services, data review and import
- › Preventive maintenance setup

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## ABOUT DUDE SOLUTIONS

Dude Solutions, parent company of TheWorxHub, is a leading provider of operations management software to senior living organizations, including CCRCs, assisted living, independent living, skilled nursing and memory care. We combine innovative, user-friendly technology with the world's smartest operations engine, empowering operations leaders to transform the most important places in our lives. Today, more than 1,600 healthcare and senior living communities use TheWorxHub to manage maintenance, housekeeping, inventory, transportation, room bookings, security, benchmarking and more. For more information, please visit [dudesolutions.com](https://dudesolutions.com).