

Security for Senior Living

Keep Residents Safe and Secure



Safety is a top priority for every senior living organization, from protecting staff to keeping residents safe and secure. But it can often be difficult to track security measures on paper or find ways to improve them in the midst of your day-to-day priorities. With TheWorxHub™, you can better organize, implement and track your safety and security measures with our easy-to-use, mobile Security application.

Better communication, better rounding and better security – all in one system.

How does it work?

Our Security application connects to TheWorxHub, our operations management software, empowering your security officers to document their safety-related tasks. From mobile security rounding to detailed incident reporting to a single security dashboard, you can more effectively protect your community, staff and residents.

Key Benefits



Simplify the day-to-day. Give your security team anytime, anywhere access to the information and tools they need to do their job. Efficiently complete rounding with barcoding, key checkpoints and quick documentation.



Streamline communication. Better communicate within your security team and make hand-offs quick and easy between officers. Generate corrective work orders related to incidents.



Confidently manage your team. Use the daily log feature to see each team member's activities and keep them accountable.



Detailed reporting at your fingertips. Easily document security issues, concerns and incidents to protect your organization and those you serve.



Prevent security issues. Eliminate paperwork and empower your team to do what they do best with quick ways to record security concerns and share rounds to improve communication.



Go mobile . Our user-friendly web application goes with you wherever you're needed, is optimized for all screen sizes, and available on iOS and Android devices.

“We need a centralized view of information: Work Orders, Incidents, Assets. With TheWorxHub’s Security app, we have more efficient work orders, hand-offs and data-sharing.”

– Dale Weaver, Brethren Village Retirement Community

Product Features

Security Rounding

- > Key checkpoints for tracking
- > Barcode locations for easy check in
- > Voice to text work requests
- > Load pictures and instructions to rounds
- > Connect to location/asset-based work orders for corrective action
- > Assign work orders to security team and/or other departments

Incident Documentation & Tracking

- > Standard incident forms
- > Capture an injury, theft, vandalism or other incident
- > Incident reports to track all involved parties, types of incident, resolutions and actions
- > Add photos and notes to incidents in real time
- > Connect to a specific location
- > Record outcomes with notes on actions taken
- > Email updates for incident outcomes

Management Dashboard

- > View rounds in progress
- > Alerts for missed rounds
- > Detailed timelines of each round
- > Location-based data on checklists and rounds
- > Daily activity log, including check-ins, notes, incidents and requests
- > Reporting on incidents to identify areas of concern

Mobile Capabilities

- > Supported on any iOS and Android device (see version requirements)
 - > Mobile barcode scanning
 - > Screen size optimization
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TheWorxHub Suite

Dude Solutions offers a full suite of software applications to support all of your needs. Our connected ecosystem allows for seamless integration and workflow between each module.

MAINTENANCE

Manage preventive maintenance, asset management and all resident and staff requests from one place

SURVEYS & INSPECTIONS

Ensure a safe and healthy environment by easily scheduling surveys and inspections for fire and life safety

PO & INVENTORY

More efficiently manage the usage and ordering of on-hand inventory

HOUSEKEEPING

Automate the documentation of housekeeping tasks and streamline the QA process

TRANSPORTATION

Streamline your transportation management, including trips, drivers and fleets

ROOM BOOKINGS

Organize your events from room bookings to attendees to catering

CAPITAL PLANNING

Protect your current budget, forecast life cycle and more to create an attainable capital plan

SECURITY

Detailed security rounding, incident reporting and a dashboard to better track security

WORXIQ

Enterprise solution with a visual, customizable dashboard for analytics on daily work (across sites), as well as industry-wide benchmarks

TECHNOLOGY

IT help desk support, including request management and asset inventory

Product Pricing

THEWORXHUB

Annual subscription

- › Full cloud-based solution (see Features section)
- › Workflow management
- › Compliance tracking
- › Asset management
- › Reporting and analysis
- › Mobile app
- › Barcoding for assets

THEWORXHUB PREMIUM

Additional fee

- › All TWH primary features
- › Housekeeping module
- › QA & Surveys module

ADDITIONAL ADD-ONS

Additional fee (per feature)

- › Security
- › Integrations (Single Sign-On, resident portals, etc.)
- › Capital planning
- › Consulting services, including asset data gathering, PM setup and more
- › Facility condition assessment
- › Transportation
- › Room Bookings
- › IT
- › WorxIQ

Technical Requirements

We suggest the latest version of all browsers and mobile operating systems (OS) for the best experience. Please consult with your IT department to ensure that all browsers are up to date and capable of supporting TheWorxHub.

INTERNET BROWSER

Latest versions are recommended

- > Google Chrome
- > Internet Explorer 11
- > Microsoft Edge
- > Mozilla Firefox
- > Safari (Mac OS)

MOBILE OS

*Amazon Kindle Fire and Kindle HD not supported

- > Android 4.4+
- > iOS 9.0+

BARCODE SCANNING

- > Camera-based scanning requires a rear-facing camera
- > Bluetooth barcode scanners require support for 2D barcodes if using QR codes

DISPLAY RESOLUTION

- > Desktop displays should be a minimum of 1024x768

Implementation Information

All Dude Solutions clients have our support, starting with implementation. A client engagement team member will support you with a call to outline your objectives and guide you through every step of the process. And, our support doesn't stop there. As a client, you'll have our Legendary Support Team on your side to ensure you get the most out of our solutions. From initial installation to your first work order and beyond, we've got you covered through everything.

Legendary Support Team

Cost: Included

- › All Dude Solutions clients have unlimited access to our Legendary Support Team
- › Reach support via phone, email or chat for immediate answers

Implementation support

Cost: Included

- › One-on-one implementation consultation with your client engagement team member
- › Orientation call to establish objectives and answer questions
- › Unlimited interactive instructor led online classes
- › Project collaboration tool for implementation management

Professional Services

Cost: Additional one-time fee

- › On-site, hands-on training
 - › Basic to advanced data gathering and barcoding
 - › Facility condition assessment, including on-site services, data review and import
 - › Preventive maintenance setup
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ABOUT DUDE SOLUTIONS

Dude Solutions is a leading software-as-a-service (SaaS) provider of operations management solutions to education, government, healthcare, senior living, manufacturing and membership-based organizations. For nearly two decades, Dude Solutions has inspired clients to create better work and better lives. We combine innovative, user-friendly technology with the world's smartest operations engine, empowering operations leaders to transform the most important places in our lives. Today, more than 11,000 organizations use our award-winning software to manage maintenance, assets, energy, safety, IT, events and more. For more information, visit dudesolutions.com.