

WorxIQ for Healthcare

**Manage today.
Plan for tomorrow.**



When you're busy with the day-to-day tasks at your healthcare organization, it can be difficult to find the time and tools to properly analyze your performance. With WorxIQ™ from TheWorxHub™, you can embrace an easier way to analyze and benchmark your performance to find simple ways to improve.

Better analysis, better benchmarking and better insight – all in one system.

How does it work?

WorxIQ is a module of TheWorxHub, our operations management software, that translates your daily work and asset data into a customized dashboard. Easily view analytics on your work orders, team members, assets and costs, and create shareable reports from that data. Whether you're a single or multi-site, you can benchmark your performance across your facilities to gauge how well you're doing on key performance indicators (KPIs).

Key Benefits



Accessible and actionable data. Eliminate paper and use real-time data to see analytics from your work orders, assets and maintenance activity all in one dashboard.



Know what to do next. See the current state of your operations and develop a plan for the future. Drive decision-making around asset management, capital planning, budgets and more with configurable data analysis and built-in reports.



Share your goals and successes. Create custom reports and automated alerts to share important data points with executives and across departments.



Go mobile. Our user-friendly web application goes with you wherever you're needed (desktop or mobile), is optimized for all screen sizes, and is available on iOS and Android devices.

“Because it’s all documented, it’s easy to share with other departments. This type of reporting also helps with our quarterly fire, life and safety checks.”

— Dave Durfee, Facility Management Director

Product Features

Analytics Dashboard

- > Customizable, dynamic business intelligence visualization tool
- > Single dashboard view of analytics
- > Built-in templates for creating custom views

Reporting

- > Automated reporting on high-risk work orders and assets, compliance, cost analyses, and staff time allocations
- > Drill down into individual sites
- > Performance benchmarking for multi-site organizations
- > Print/export to Excel or create PDF for reporting

Benchmarking

- > Compare multiple sites in your organization

TheWorxHub Suite

Dude Solutions offers a full suite of software applications to support all of your needs. Our connected ecosystem allows for seamless integration and workflow between each module.

MAINTENANCE

Manage preventive maintenance, asset management and all patient and staff requests from one place

SURVEYS & INSPECTIONS

Ensure a safe and healthy environment by easily scheduling surveys and inspections for fire and life safety

PO & INVENTORY

More efficiently manage the usage and ordering of on-hand inventory

HOUSEKEEPING

Automate the documentation of housekeeping tasks and streamline the QA process

CAPITAL PLANNING

Protect your current budget, forecast life cycle and more to create an attainable capital plan

SECURITY

Detailed security rounding, incident reporting and a dashboard to better track security

WORXIQ

Enterprise solution with a visual, customizable dashboard for analytics on daily work (across sites), as well as industry-wide benchmarks

TECHNOLOGY

IT help desk support, including request management and asset inventory

Product Pricing

THEWORXHUB Annual subscription

- › Full cloud-based solution (see Features section)
- › Workflow management
- › Compliance tracking
- › Asset management
- › Reporting and analysis
- › Mobile app
- › Barcoding for assets

THEWORXHUB PREMIUM Additional fee

- › All TWH primary features
- › QA & Surveys module
- › EOC rounding

ADDITIONAL ADD-ONS Additional fee (per feature)

- › Security
- › Single Sign-On integration
- › Capital planning
- › Consulting services, including asset data gathering, PM setup and more
- › Facility condition assessment
- › Housekeeping
- › IT
- › WorxIQ

Technical Requirements

We suggest the latest version of all browsers and mobile operating systems (OS) for the best experience. Please consult with your IT department to ensure that all browsers are up to date and capable of supporting TheWorxHub.

INTERNET BROWSER

Latest versions are recommended

- > Google Chrome
- > Internet Explorer 11
- > Microsoft Edge
- > Mozilla Firefox
- > Safari (Mac OS)

MOBILE OS

- > Android 4.4+
- > iOS 9.0+

BARCODE SCANNING

- > Camera-based scanning requires a rear-facing camera
- > Bluetooth barcode scanners require support for 2D barcodes if using QR codes

DISPLAY RESOLUTION

- > Desktop displays should be a minimum of 1024x768

Client Support Information

All Dude Solutions clients have access to our Legendary Ongoing Support to ensure you get the most out of our healthcare-specific solutions. In addition, you can elect on-site services to expedite the implementation process.

Legendary Ongoing Support <i>Cost: Included</i>	<ul style="list-style-type: none">› All Dude Solutions clients have a dedicated Client Success team member assigned to them so support continues even after implementation› Reach support via phone, email or chat for immediate answers
Implementation Support <i>Cost: Included</i>	<ul style="list-style-type: none">› System configuration and planning› Project plan to drive timely and effective implementation› Interactive group trainings
Professional Services <i>Cost: Additional one-time fee</i>	<ul style="list-style-type: none">› On-site, hands-on training› Basic to advanced asset data gathering and barcoding› Facility condition assessment, including on-site data services, review and import› Preventive maintenance setup and configuration for critical and non-critical assets

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ABOUT DUDE SOLUTIONS

Dude Solutions is a leading provider of operations management software to healthcare organizations, from hospital systems to individual sites. We combine innovative, user-friendly technology with the world's smartest operations engine, empowering operations leaders to transform the most important places in our lives. Today, 1,000 healthcare organizations use TheWorxHub to manage maintenance, assets, compliance, security, energy, IT and more. For more information, please visit dudesolutions.com.